Doing Things with Games Social Impact Through Play

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Contents

Acknowledgment, xi

Author, xiii

SECTION I Understanding

Снарте	R 1 • An Introduction	3
1.1	WHY USE SOCIAL IMPACT PLAY?	3
1.2	INTERACTIVES, TOYS, AND GAMES	5
1.3	WHAT'S NEXT	8
1.4	BOOK OVERVIEW	8
REFI	ERENCES	10
Снарте	R 2 • An Overview of Designing for Social Impact	11
2.1	WHAT IS PLAY?	14
2.2	WHAT IS A GAME? GOAL, OBSTRUCTION, AND	
	MEANS	15
	2.2.1 Competition	18
	2.2.2 Implements	18
	2.2.3 Territory	19
	2.2.4 Inventory	19
	2.2.5 Rules	19
2.3	UNDERSTANDING GAMES, RHETORIC, AND	
	MECHANICS	20
2.4	GAMES AND RHETORIC	22
2.5	Concept statements and game design	
	DOCUMENTS	24

	2.6	GAM	e design documenting	26
	2.7	PRAC	TICE WHAT YOU'VE LEARNED	29
	REFE	RENCI	ES	29
C	HAPTER	3.	Engagement Design and Serious Play	31
	3.1		DUS PLAY IS NOT ORDINARY LIFE	35
			NG SERIOUS ISSUES PLAYFUL	36
			GNING WITH PURPOSE-DRIVEN GAME VERBS	39
			ES DESIGN AS THE PROBLEM AND SOLUTION	41
		.5 GAME DESIGN MODELS		
		3.5.1	Playcentric Design	44
		3.5.2	MDA: Mechanics, Dynamics, Aesthetics	45
		3.5.3		45
		3.5.4	Critical Design	46
	3.6	STOR	YTELLING	47
	3.7	WHA	T ABOUT FUN?	50
	3.8	THE F	RHETORICS	52
		3.8.1	Progress	53
		3.8.2	Fate	54
		3.8.3	Power	55
		3.8.4	Identity	56
		3.8.5	Imaginary	57
		3.8.6	Self	59
		3.8.7	Frivolous	59
	3.9	PRAC	TICE WHAT YOU'VE LEARNED	62
	REFE	Renci	ES	62
Cı	HAPTER	:4 ■ E	Educational Games	65
	4.1	FEED	BACK SYSTEMS AND ASSESSMENT	67
	4.2	GAM	es as educational systems	68
	4.3	GAM	es as teachers	69
	4.4	VIEW	ING PLAYERS AS STUDENTS	72
	4.5	FEEDI	BACK SYSTEMS AS DESIGN MODEL	73

4.6	KNOWING INPUT AND OUTPUT	74
4.7	INFORMATION GAMES	74
4.8	ASSESSMENT GAMES	75
4.9	MIXING INFORMATION AND ASSESSMENT GAMES	75
4.10	INFO GAMES: INFORMATION THROUGH PLAY	78
4.11	FIRST STEPS IN DESIGNING WITH EDUCATIONAL	
	GOALS	79
4.12	PRACTICE WHAT YOU'VE LEARNED	81
REFERENCES		82

SECTION II Application

Chapter	5 • Changing the Body and Mind	85
5.1	DEMOGRAPHICS, TECHNOGRAPHICS, AND	
	PSYCHOGRAPHICS	86
5.2	TECHNOGRAPHICS	88
5.3	PSYCHOGRAPHICS	90
5.4	GAMES TO AFFECT BEHAVIOR	92
5.5	PERSUASIVE PLAY	93
5.6	EXERGAMES: PHYSICAL HEALTH THROUGH GAME PLAYING	95
5.7	GAMES TO AFFECT MENTAL HEALTH	96
5.8	NEUROSCIENCE, MEDITATION, AND HABIT	97
5.9	THE NEGATIVE EFFECTS OF MENTAL HEALTH AND GAMES	98
5.10	PRACTICE WHAT YOU'VE LEARNED	99
REFE	RENCES	99
Chapter	6 • Defining Newsgames and Its Complements	101
6.1	DESIGNING NEWSGAMES	104
6.2	THE MODEL-DRIVEN TOY	104
6.3	THE PLAYABLE SIMULATION	107
6.4	PLAY BY ANALOGY AND ABSTRACTION	109
6.5	THE GRAND FEATURE: AAA GAMES ABOUT NEWS	112

6.6	WHERE TO BEGIN AND WHAT TO DO	113
6.7	INDEPENDENT GAMES AND NEWS	117
6.8	THE CHALLENGE OF LUDO-LITERACY	118
6.9	PRACTICE WHAT YOU'VE LEARNED	120
REFI	ERENCES	121
Снарте	r 7 • Persuasive Play	123
7.1	ANALOG GAMES HISTORY	124
7.2	DIGITAL PERSUASIVE PLAY	127
7.3	WHY GAMES?	129
7.4	ADAPTING THE LIMITATIONS OF GAME DESIGNS	131
7.5	SIMULATION	136
7.6	CRITICAL PLAY AND CRITICAL DESIGN	138
7.7	PROCEDURAL RHETORIC	139
7.8	ASSESSING IMPACT	141
7.9	PRACTICE WHAT YOU'VE LEARNED	143
REFI	erences	143
Снарте	R 8 ■ Empathy Games	145
8.1	SCALING EMOTION	147
8.2	SHIFTING PERSPECTIVE	148
8.3	TELLING STORIES	150
8.4	COOPERATING EMPATHY	152
8.5	THE PROBLEMS WITH EMPATHY DESIGN	153
8.6	Continuity, Abuse, and player trust	156
8.7	VIRTUAL REALITY AS AN EMPATHY MACHINE	157
8.8	PRACTICE WHAT YOU'VE LEARNED	158
REFI	erences	159
Снарте	R 9 • Designing for Communities of Play	161
9.1	BIG GAMES	162
9.2	LOCATION-BASED PLAY	166
9.3	ALTERNATE REALITY GAMES	167

9.4 AUGMENTED REALITY	170
9.5 INTERSTITIAL GAMES	171
9.6 CROWD GAMES	174
9.7 DESIGNING FOR COMMUNITIES OF PLAY	174
9.8 PRACTICE WHAT YOU'VE LEARNED	177
REFERENCES	177
Снартег 10 • Human Computation, Community Action	n
and Other Social Impacts	179
10.1 HUMAN COMPUTATION GAMES	179
10.2 DESIGNING HUMAN COMPUTATION GAMES	183
10.3 SOCIAL IMPACT PLAY ART	188
10.4 CONCLUSION	196
REFERENCES	196
SECTION III Implementation	
Section III Implementation	
Снартек 11 • Prototyping, Ethics, and Testing	201
11.1 PROTOTYPES: HOW AND WHEN TO TEST YOU	R
IDEAS	202
11.2 METHODS FOR PROTOTYPING	206
11.3 ETHICS: WHERE (NOT TO GO)	208
11.4 TESTING	210
11.5 PLAYTESTING	210
11.6 USER TESTING	213
11.7 EFFECT AND AFFECT ANALYSIS	213
11.8 DESIGNING FOR EFFECT AND AFFECT ANALYSI	S 215
11.9 PRACTICE WHAT YOU'VE LEARNED	216
REFERENCES	217
Снартев 12 • Thinking about Implementation	219
12.1 ANALOG OR DIGITAL?	220
12.2 ANALOG VS DIGITAL	220
12.2.1 Distribution	221

12.3 COMPUTATION NECESSITY	223
12.4 DURABILITY	223
12.5 MAINTENANCE	225
12.6 COST AND AUDIENCE	226
12.7 HYBRID: ANALOG AND DIGITAL	228
12.7.1 Implementation	228
12.7.2 Analog Game Considerations	228
12.8 DIGITAL IMPLEMENTATION	229
12.8.1 Play Perspective	230
12.8.2 Play Hardware and Software	230
12.8.3 Design Requirements	230
12.8.4 Distribution	230
12.8.5 Complexity	231
12.9 PRACTICE WHAT YOU'VE LEARNED	231
CHAPTER 13 Implementation Tools	233
13.1 GAME UI, UX, AND WIREFRAMING	234
13.2 ART TOOLS	236
13.3 3D MODELING AND ANIMATION	238
13.4 AUDIO TOOLS	240
13.5 PROTOTYPING TOOLS	241
13.6 PRODUCTION DEVELOPMENT TOOLS	243
13.7 ANALOG GAME IMPLEMENTATION	244

INDEX, 247

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I Understanding

An Introduction

There are many different ways to describe social impact games and play. This chapter introduces you to those uses and briefly explains the concepts needed to understand the power of play, the ways in which play is understood, and how designers can employ the design of play for toys, interactives, and games. This chapter serves as a basic orientation.

1.1 WHY USE SOCIAL IMPACT PLAY?

If you've started reading this book, there's a good chance you have an idea or interest in employing play for some purpose. This may be social impact, training, health, empathy, or some other aim. If you need the simplest answer as to why—the answer is engagement. After more than a decade researching impact, play, and audiences, there's a very simple way of explaining the value of games and social impact. Readers read, viewers watch, and players do.

Play is active. Playing a game requires full attention during play. It is not a passive medium. Unlike television, for example, players do not typically leave a game playing itself while they prepare breakfast. They do not fall asleep to a game as white noise. Play demands our attention. Play demands action. How appropriate then, that those looking to demand the attention of an audience employ play through games.

As for reading, it remains one of the most common ways to disseminate information. The irony of writing a book about games, yet championing the value of play, is not lost here. The challenge in a global society is that reading requires literacy. If something is written in a language you don't understand, it requires translation. This is the literacy challenge of the written word. If that something is data-driven or mathematical, it may likewise require a kind of data or numerical literacy. Statistics, for example, are often as widely misunderstood as they are quoted, shared, or littered in conversation. If literacy focuses on a specific domain, it may require additional reading. For some, reading is engaging, for others, it is inaccessible because they don't know the language.

Play, however, can be more universal. Psychologists identify play as essential to development. Play is common to many animals, including the human animal. Play is not limited by language and often does not require it. Play is also part of learning. It is something that pervades cultures globally. Play is practiced by all humans, to varying extents.

Play requires a kind of ludo-literacy or understanding of how to play. The benefit of ludo-literacy is that can require very little instruction. It can serve as a more universal language than the most well-spoken languages in the world. American television personality and minister, Fred Rogers of the famed *Mister Rogers' Neighborhood* show frames it thus, "Play is often talked about as if it were a relief from serious learning. But for children play is serious learning. Play is really the work of childhood" (Moore, 2014).

If play is the work of childhood, then ludo-literacy is perhaps one of humanity's native languages. Play is a way of understanding and a way of explaining. Play and relationship games function as a way for players to understand and designers to explain. We play with ideas to understand and explore them, we play with objects to know their properties, and we role play to examine the complexities of human interaction. There are so many ways we play on a daily basis, that we forget play is present. It might be the joke we shared, the meme we reposted, the crumpled paper we offer as a layup to the trash bin, or the hours we play swiping on mobile phones or saving the world on our home console.

This book aims not to champion games and play as the only way to communicate or initiate social impact. Instead, it champions the opportunities to include play in social impact efforts. It champions the idea that designers can do things with games. The aim is to improve the world, to make something a little more accessible, a little more meaningful, or a little more beautiful.

Until relatively recently in human history, play was discarded as a childish thing that must be left behind when entering adulthood. This is a myopic view of play. It fails to recognize the powers of play demonstrated through research in psychology (Brown, 2009), anthropology (Huizingha, 2014), and art (Melissinos and O'Rourke, 2012). Play is not the activity that

bookends the frivolity of childhood and the leisure of retirement. It is not merely building blocks, throw-catch volleyball, bocce, or shuffleboard. It is the way we find flow, alleviate stress, explore new concepts, and understand the world around us.

As Brian Sutton Smith, author of more than ten academic books on play put it—"the opposite of play isn't work, it's depression" (2009). This oft-cited reference reminds us of one important thing—work is necessary, but play is too. If you want to create impact, creating impact through play should be in your toolset. Just as we play with an idea or concept, impact can come from employing play. The serious work of social impact is not in opposition to play, it is a tool to its success.

1.2 INTERACTIVES, TOYS, AND GAMES

It is often useful to understand the difference between interactives, toys, and games. When people first consider a digital solution, it's important to consider how play will be employed toward your goal. As discussed, play is really about offering an engaging way to examine and explore a problem.

An interactive is any designed experience through which a user acts and receives feedback. While much discussion has been had about what it means to be interactive, it's often easiest to start with a simple definition and a set of examples. For our purposes, to be interactive, a designed experience need simply allow someone to act and provide feedback on that action. So, any experience from improvisational comedy shows to desktop calculators could be considered an interactive.

In the past 30 years, interactive experiences have become so commonplace that we sometimes forget that they are interactive. We also forget that in the history of art, for example, it was appropriate to feel and touch the paintings that now hang behind security glass. The same is true of theater. The notion of a non-interactive audience in theater is a relatively new concept for humanity, credited by some as a product of the Industrial Revolution and as a way of asserting power. Even the structures of education, a movement from the interactions of life lessons to the classroom space, have been critiqued as a movement away from interactivity and toward the convenience of large-scale, one-way delivery (Conners, 1983)

Interaction is so common to the human experience that we nearly take it for granted. Conversations and dialogue, for example, are interactive, but we don't always remember them as such. The most common pattern for an interaction is action and reaction. This is also a useful way to frame any design task, by designing both the user or player action and the subsequent reaction.

It's important to recognize the pattern of interaction, action, and reaction, as it serves as the foundation for any standard mode of play. Imagine for a minute how a child learns through play. At first, it is merely about making something happen. Discovering that something pushed moves, and, depending on the properties of that thing, moves in distinct ways. Each interaction with a ball becomes more interesting as the actions and reactions of the ball differ. A light ball requires little action for a big reaction, a big ball the opposite. Children learn these properties not by being told how they work, but instead through action.

That early play with a ball turns to more complex play as the skills are mastered. Pushing a ball becomes passing a ball or catching a ball. It might also become rolling a ball into other objects or discovering what happens when the ball is dropped in the toilet or hits another person in the face. These are all patterns of play. They are also patterns of learning. From the start, humans are wired to learn through play.

As you can likely see, the pattern of playing with a ball changes. The play evolves into some sort of game. Throwing and catching can become a game, where catches are counted, or the winter is the first person not to drop the ball. The game might also involve other forms of play, such as building blocks which once constructed are demolished with a single throw.

This is similar to the evolution of games. The first digital games were a triumph simply in the fact that they worked. The ability to play with or through a computer is a clear triumph in the evolution of human–computer interaction. Prior to games like *Pong* or *Spacewar!* (Kent, 2010), people were users of computers, not players. They could interact with the computer, but they were fairly limited in their play.

Computer-mediated play changed the ways in which we could play. Adding a computer to play opened up a variety of new interactions that were computational and graphical. Computers afforded the ability to play with numbers at an unprecedented apex of speed and scale. But like that first experience with a ball, there was much to be discovered. Before we fully mastered one computer, new ones, with new capabilities and new challenges, were developed.

Regardless, we played with making games, until the medium evolved into more complex goals. We turned to familiar experiences like choose your own adventure books and turned them into interactive fiction like *Zork* (Anderson and Galley, 1985). We turned military simulation into *Missile Command* and car simulation into *Pole Position*. Each iteration looked to explore possibility playfully.

This is the foundation of play. Play is about exploration. Play also has no explicit end and no resolution. Play ends simply when we stop playing. The borders of play are wider and more complex than those of a game. Its rules are more opaque and its start and end is less apparent than a game.

Games, on the other hand, are structured play. Games take the ephemeral properties of play and the play state and turn them into something with a distinct start and a distinct end. Games structure interactive play. Games are discrete, with a measurable start and measurable end.

How do games structure play? First, they operate via toys. Toys are the unit of play. A ball is a common toy. The games we play with that toy vary, as in the difference between a tennis ball and a volleyball. Likewise, throw–catch volleyball changes significantly when played with a medicine ball (also known as a Hooverball). The toy helps shape the game and its rules.

Games structure the play, organizing the relationships between players and toys. The idea of a toy extends beyond physical games. Wordplay, for example, employs words or letters as toys. In many games, toys are the units of play. This is why for some toy-focused designs, game designers begin with a toy concept and then divine the rules from that toy (Figure 1.1).

Computers expanded the opportunities for play exceptionally. Computers function not only as toys, but they also provide new opportunities for toys. Toys in the physical world, for example, are limited by the physical properties of nature. Until we are playing volleyball on the moon, the core physical characteristics of tossing and hitting a ball over a net will

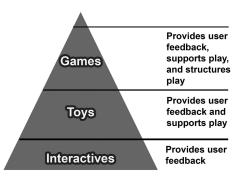


FIGURE 1.1 Interactives, toys, and games, a way of understanding different types of designs.

remain the same here on earth. But, with computers, we are able to simulate a variety of physical scenarios.

Beyond simulation, computers afford the creation of toys that are physically and sometimes mentally impossible. The millions of calculations make for complex models and prognostications. In short, the computer not only changed toys, they changed our concept and expectations of toys. They turned our imagined play experiences into the nuances of virtual pets or the scale of flying a million-dollar Mig-29 (NovaLogic, 1988). Digital play affords for the creation of new toys, resulting in new games. The computer was not just a toy, it offered a completely new possibility space.

1.3 WHAT'S NEXT

These are, of course, simplified definitions to provide orientation. Any explorer will note that in order to know where you are going, you must know where you are. This book is structured to help you understand where interaction, games, and play are, have been, and may go. This book is designed to provide both resource and guidance on the many ways in which play and games are employed to meet social impact agendas. Brian Sutton-Smith writes in *The Study of Games*, "Each person defines games in [their] own way—the anthropologists and folklorists in terms of historical origins; the military men, businessmen, and educators in terms of usages; the social scientists in terms of psychological and social functions. There is overwhelming evidence in all this that the meaning of games is, in part, a function of the ideas of those who think about them" (Avedon and Sutton-Smith, 1971).

Each reader of this book has a goal in reading. Perhaps you are interested in supporting a specific project. Perhaps you were assigned this book by someone who knows the field. Perhaps you are interested in learning about the ways your agendas can be supported by games. Each reader, like each player, has their own journey based on their starting point and their end goal.

In this journey, you'll notice that there are exceptions to rules. You'll also realize that there is far more left to explore than has been explored. It is hoped that you'll also find yourself willing, excited, and eager to employ play in more ways.

1.4 BOOK OVERVIEW

Before you start this journey, you'll want a map. This book is structured in three sections. The first is designed to provide an overview of the core concepts that apply broadly to social impact games and purpose-driven play design. It is a good idea for all readers to read Section I completely.

Section II examines specific types of social impact play. These are large groupings of games aimed at improving education or physical and mental health, for example. This section is designed to be read either in order or as selected chapters in any order. A person who may be interested in creating a political game might want to read the chapter on education (Chapter 4) and then skip to the chapter on persuasive play (Chapter 7). This second section is designed to meet that need. Please choose your chapters appropriately, and feel free to read Section II in its entirety.

Section III is aimed at helping explain project implementation. It answers the who, what, where, and why for readers who will be engaged in making games and play. This includes project managers, independent developers, consultants, students, and those people who want to construct requests for proposals or hire others to create a project for them. This third section is your basic blueprint for understanding the elements common to the production of any social impact play project.

Like any blueprint or travel itinerary, you'll want to adjust it to your needs.

This book is designed to be useful to those who have never done such projects and for those who have. For those who have, this book should help focus, formalize, and inform your process. For those who haven't, consider this book a jumpstart to your journey. Whether your project is 2 weeks or 2 years, learning from the experience of others should make the project much smoother.

At the end of most chapters, there are some activities that should help you practice the topics outlined in the chapter. These are typically framed as a task and the kinds of questions a designer might ask when trying to accomplish the task. They're the kind of questions a reader can answer with a lot of experience or with no experience, because they are the kinds of questions that people who practice design ask.

Please keep in mind that the observations, framings, and recommendations from this book are informed by years of practicing game design. It's important to remember that design, any design, is a practice. It is practice in the same way that amateur and professional musicians practice an instrument. Such practice focuses on mastering skills and creative exploration. It's also practicing in the way that a medical professional practices medicine. There are many lessons learned, skills required, and standard ways to address challenges, but each case is a new one with new ways to practice helping people.

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